



Lucido

MONITORING ASSISTANT FOR SPRAVATO® CLINICS



USER MANUAL · CONDENSED

Run a treatment day. The short version.

The essentials on a few pages — open the clinic, sign in, run a room from pre-session to discharge, and file the REMS form. Keep it at reception. The full manual covers everything else.

In this guide

The day, start to finish, in six short sections. For full detail — patients, schedule, settings, security, billing — see the full User Manual.

1 **The three surfaces**

Owner desktop, staff phone, patient phone.

2 **Open & close the day**

The daily code, the board, Up Next, end-of-day filing.

3 **Sign in & pair**

Staff with a code + PIN; the patient with a QR + name.

4 **The room journey**

Pre-session → dosing → monitoring → SAE → discharge.

5 **File the REMS form**

The queue, the 7-day clock, exports, mark-as-filed.

6 **Quick reference**

Codes, common fixes, two-factor recovery.

1 • The three surfaces

Lucido runs one treatment day across three screens. Nothing is entered twice — what a clinician records on the staff phone is what reception sees and what the REMS form is built from.

Surface	Who holds it	Signs in with
Owner desktop	Owner / front desk	Email + password (+ two-factor)
Staff phone	Clinicians (RN / NP / MD)	Daily 5-digit code + name + 4-digit PIN
Patient phone	The patient	Scan room QR, confirm first name — no account

The screenshot shows the Lucido Owner Desktop interface. On the left is a sidebar with navigation options: Today, Schedule, Patients, Rooms, Staff, REMS filing, and Settings. The main content area is titled "Today" and shows a live view of every room in the clinic. At the top, it displays the clinic code "12345" and a QR code for staff sign-in. Below this, it shows the staff on shift: Marcus Aldridge (MD) and Rachel Chen (RN). The "UP NEXT" section lists the next arrival: Anne Friedrich at 12:00 pm. The "Rooms" section shows four rooms: Birch (Monitoring), Cedar (Dosing), Maple (Available), and Oak (Available). Each room card displays the room name, staff members, and a progress bar showing elapsed and remaining time. At the bottom, there is a "Today's queue" section with a list of patients and a "Start" button.

The owner desktop. Every room, its phase, and minutes remaining — the day at a glance.

2 • Open & close the day

Open clinic generates a fresh **5-digit daily staff code** (good for today only), makes the room QR codes live, and turns on realtime. The code stays on the code bar and the sidebar with a QR for staff to scan.

- **Up Next** sits above the rooms grid and names the single most-urgent thing to do — a help alert, a room ready to discharge, a 40-minute check due, the next arrival, or an overdue filing — plus who's

up for administering, monitoring, and discharge.

- **The rooms grid** shows each room's patient, phase, and timer. **Today's queue** starts scheduled sessions; **Walk-in start** begins an unscheduled one.
- **Lock screen** (sidebar) blanks the reception display when you step away; any staff PIN unlocks it.

Close clinic surfaces anything unfiled (one-tap *Mark all as filed*), signs out all staff, and rotates the code.

File before you close

The 7-day REMS clock is already running on each session — download or mark today's filed before you walk out (see §5).

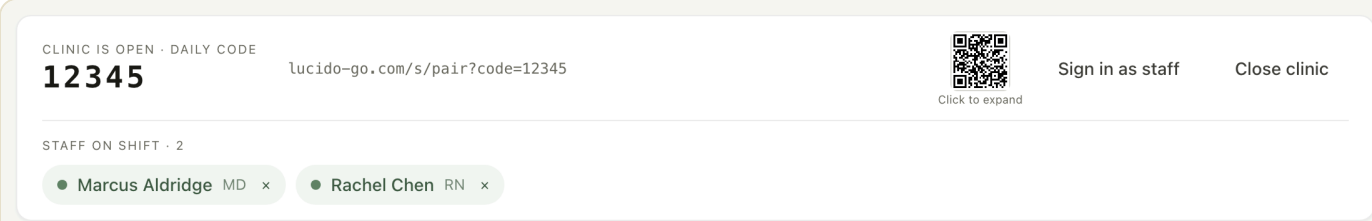
3 • Sign in & pair

Staff sign-in

Scan the staff QR on the code bar (or go to `/s/pair`), enter today's 5-digit code, tap your name, enter your 4-digit PIN. You're on the floor for the shift. Running the desk and a room? Use *Sign in as staff on* `/today` without leaving the desktop.

Patient pairing

Start the session first, then the patient scans the room's QR (or types the clinic code + room code) and confirms their first name. Their phone shows a calm two-hour companion with a *Breathe* exercise and an *I need help* button — a tap raises assistance, a 3-second hold raises an emergency, landing on every staff phone and the desktop at once. The patient view is entirely optional — a clinician can pair on their behalf, or skip it; the session runs the same, and staff in the room is always the fallback.



The screenshot shows a digital interface for a clinic. At the top left, it says "CLINIC IS OPEN · DAILY CODE" followed by the code "12345". To the right of the code is a URL: "lucido-go.com/s/pair?code=12345". On the right side, there is a QR code with the text "Click to expand" below it. Further right are two buttons: "Sign in as staff" and "Close clinic". Below this, it says "STAFF ON SHIFT · 2" and lists two staff members: "Marcus Aldridge MD" and "Rachel Chen RN", each with a small 'x' icon next to their name.

The code bar. The daily code and the staff QR while the clinic is open.

4 • The room journey

What a clinician does on the staff phone, room by room. Each step guides the next; the desktop and patient phone reflect it live.

1. **Pre-session.** Confirm the REMS checklist (identity, enrolment, transport home, med changes) and capture **pre-dose vitals**. A first-timer's enrollment form must be filed first. Vitals unlock dosing; in numeric mode an out-of-range reading needs a prescriber's override (reason + PIN).

2. **Dosing.** 56 mg is two devices, 84 mg is three (or Other). Enter the **lot number**, confirm each device with a 5-minute rest. The **120-minute clock starts at the first device** and runs on the server — a network blip can't lose it.
3. **Monitoring · 120 min.** At ~40 minutes, a quick check: **Yes — everything looks OK**, or **No — record full vitals**. Tag observations (sedation, dissociation, respiratory, hypertension, other) as they happen; each is timestamped.
4. **SAE review.** For each observation, mark it a Serious Adverse Event or not — and explicitly confirm *no SAEs* when nothing was serious. Required before discharge unlocks.
5. **Discharge.** After 120 minutes and the SAE review, take pre-discharge vitals and tap **Discharge. No signature step** — the REMS form has none; the administering clinician is recorded automatically.

Ending early

A session that must end before two hours uses *End session early* — a typed reason (and the clinician's PIN once dosing has begun). It still produces a valid REMS form with the reason printed.

← Rooms Priya

CEDAR

Lina Marsden
DOB 1984-03-12 · Session today

DOB 1984-03-12	SEX female
PRESCRIBER Marcus Aldridge	REMS ENROLLED Yes
ENROLLMENT FORM FILED Yes	TRANSPORT HOME Arranged

Concomitant meds:
Sertraline 100mg daily

PRE-SESSION CHECKLIST

- Patient identity confirmed
- REMS enrolment current
- Transport home arranged

Any change in patient's medications since last visit?

Pre-session. Confirm the checklist, capture pre-dose vitals to unlock dosing.

5 · File the REMS form

On discharge the session moves to the filing queue at `/rems` with the form already filled. File it within seven days and mark it done.

- **The queue** lists unfiled sessions with a countdown (*Day 5 of 7*); filed sessions sit below, searchable.
- **A sign-in reminder** pops for any session within a day of its deadline, linking straight to the row.
- **Exports** are a 3x3 grid: Today / All unfiled / Last 7 days × PDF / Fax / CSV. The PDF is the genuine Janssen form; the fax adds a cover sheet.
- After a download, **Mark all as filed** flips that scope in one tap.

Filing stays your action

Lucido fills the form and tracks the deadline — it doesn't submit to the REMS program for you. You send it the way you already do.

Lucido
Riverbend Wellness - De...

Today

Schedule

Patients

Rooms

Staff

REMS filing

Settings

Lock screen

CLINIC CODE
12345

demo@lucida.health
[Sign out](#)

REMS filing

Every completed session. File within 7 days of the treatment date. The underlying record auto-deletes 14 days after the session.

Awaiting filing 4 sessions

Select all [Mark as filed](#)

Treatment date	Patient	Dose	Lot	Duration	Filing deadline	Auto-delete in			
<input type="checkbox"/> 2026-06-05	Beaumont, Andre	84 mg	LX24-A1742	120 min	1d left	8d	PDF	Fax-ready	Mark as filed Delete
<input type="checkbox"/> 2026-06-05	Whitlow, Sarah	56 mg	LX24-A1742	120 min	1d left	8d	PDF	Fax-ready	Mark as filed Delete
<input type="checkbox"/> 2026-06-04	Beaumont, Andre	56 mg	LX24-A1742	120 min	0d overdue	7d	PDF	Fax-ready	Mark as filed Delete
<input type="checkbox"/> 2026-06-04	Pendry, Olivia	84 mg	LX24-A1742	120 min	0d overdue	7d	PDF	Fax-ready	Mark as filed Delete

Exports

Bundle sessions for filing (PDF, or fax-ready with a Janssen cover sheet) or pull a CSV archive — for today, everything still unfiled, or the last 7 days.

TODAY
This day's sessions

[PDF bundle](#)

[Fax-ready PDF](#)

[CSV](#)

ALL UNFILED
Everything not yet filed

[PDF bundle](#)

[Fax-ready PDF](#)

[CSV](#)

LAST 7 DAYS
The past week

[PDF bundle](#)

[Fax-ready PDF](#)

[CSV](#)

Fax-ready adds a cover sheet addressed to Janssen. CSVs open in Excel / Numbers / Google Sheets. After downloading, use Mark all as filed to file that batch.

The filing queue. Discharge fills the form; you file it and mark it done.

6 • Quick reference

Code formats	Daily staff code is 5 digits . Room pairing codes are 6 characters from A–Z and 2–9 (no 0, 1, O, or I).
"Clinic closed," nothing live	Open the clinic to generate the day's code and turn realtime back on.
A vital won't save	It's outside range (numeric mode) — re-check, or have a prescriber override with a reason and PIN.
Discharge won't unlock	120 minutes must have elapsed and the SAE review be complete. For a legitimate early end, use <i>End session early</i> .
Locked out of two-factor	On the prompt, choose <i>Use a recovery code</i> — email + password + one code resets it, then re-enrol.
Practice anytime	The demo clinics are seeded with synthetic data for training — no real patients.

Lucido is a day-of-treatment monitoring tool, not a medical record system; clinics keep their own records through exports. SPRAVATO® is a registered trademark of its respective owner; Lucido is independent and is not affiliated with, sponsored by, or endorsed by Janssen Pharmaceuticals. This guide is operational, not legal or clinical advice. · lucido-go.com · User Manual · Condensed · 2026-06-11